



ANDERSON
ORTHODONTICS

APPOINTMENT PRECAUTIONS

We are reopening on May 11, 2020.

If you have an appointment scheduled on or after May 11, 2020, please plan to attend unless you are contacted by our office.

Check your voicemail for a message from us.

Anderson Orthodontics thanks our patients and families for their understanding and patience during this unsettling time. As always the health and safety of our patients is foremost in our thoughts and our modified practices reflect this concern.

Our team will be utilizing universal sterilization and disinfection precautions as we always have in the past and will be wearing the recommended personal protective equipment (PPE) advised by the CDC, ADA and state of WV.

We will have new precautions in practice on your appointment day to ensure the safety of our patients and our team.

NEW PRECAUTIONS for YOUR APPOINTMENT

- **WELLNESS SCREENING FORM** will be sent via EMAIL prior to your appointment. It is also available on our website. It must be completed on the appointment day, signed by an adult and brought to the appointment or emailed to us. Copies will be available at the office.
- **WHEN YOU ARRIVE** remain in your vehicle and text the patient's name and birthdate to us at **(304) 455-4200**. We will reply with instructions and will let you know when we are ready for the patient. *Cannot text? Please CALL the office.*
- **WHEN YOU RECEIVE THE 'READY FOR YOU' TEXT** the patient and an adult will meet our greeter on the front porch. She will collect your *Wellness Screening Form*, give the patient a mask and escort the patient to the treatment area.
- **WHO CAN ENTER THE OFFICE?** Only patients are allowed in the office. No siblings or visitors at this time. New patients, patients under 9 years old and special needs patients may have one adult attend the appointment.
- **WE WILL SCHEDULE THE NEXT APPOINTMENT** The next appointment date/time as well as the current appointment's details will be noted on the Appointment Report Card. If you need to reschedule or you have questions, please call or text our office.
- **SOCIAL DISTANCING** will be practiced inside the office. We have installed partitions between treatment chairs and will limit the number patients/adults in the office at one time to six.

All of these precautions are to ensure and maintain the health of the *Anderson Orthodontics family*--- patients and team members alike.

THIS MAY RESULT IN LONGER WAIT TIMES. Please bear with us.

Because **you** are our top priority, our mission continues...
crafting beautiful, healthy smiles in a friendly, compassionate and up-to-date setting.